

Appendix 1: HHS Accelerator Follow-up Survey

April 2015

41

Total Responses

Date Created: Monday, October 27, 2014

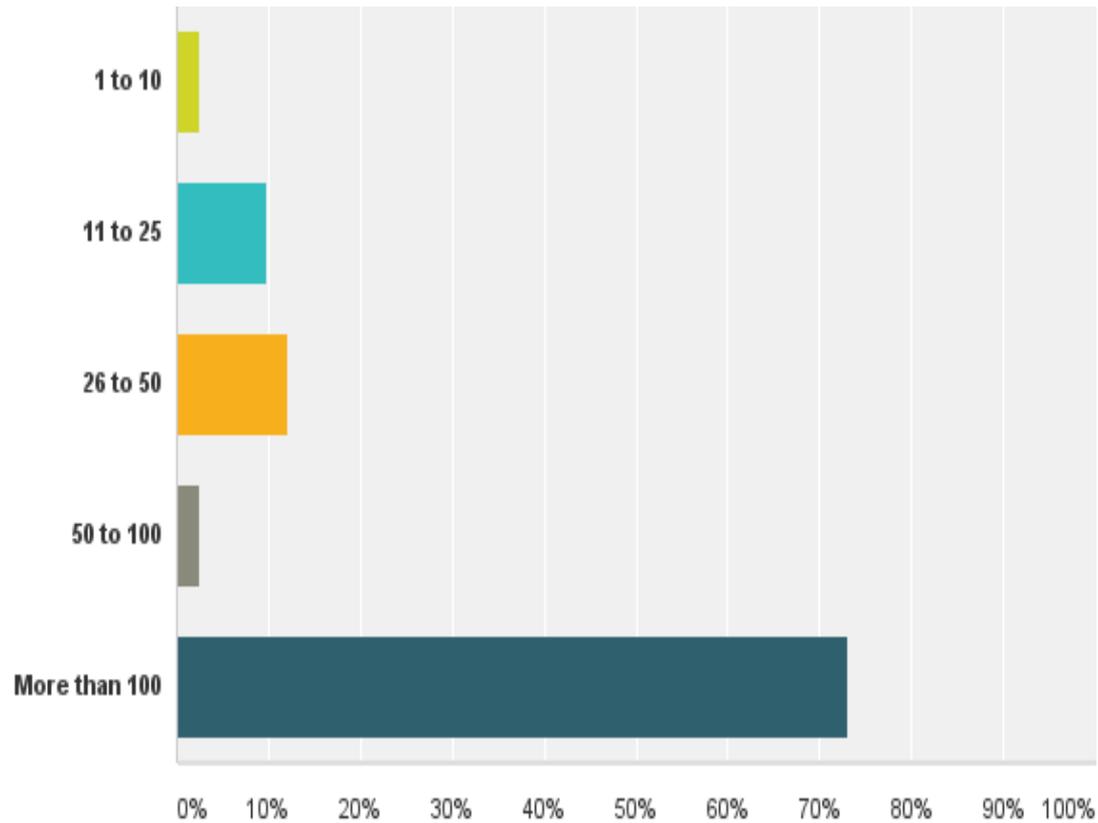
Complete Responses: 32

Q1: What is the name of your organization? Note that your organization's name will not be included in our report. All responses will remain anonymous. Names allow us to track who has responded.

Omitted to protect
respondents'
anonymity

Q2: Including full-time and part-time staff, how many employees does your organization have?

Answered: 41 Skipped: 0



Q2: Including full-time and part-time staff, how many employees does your organization have?

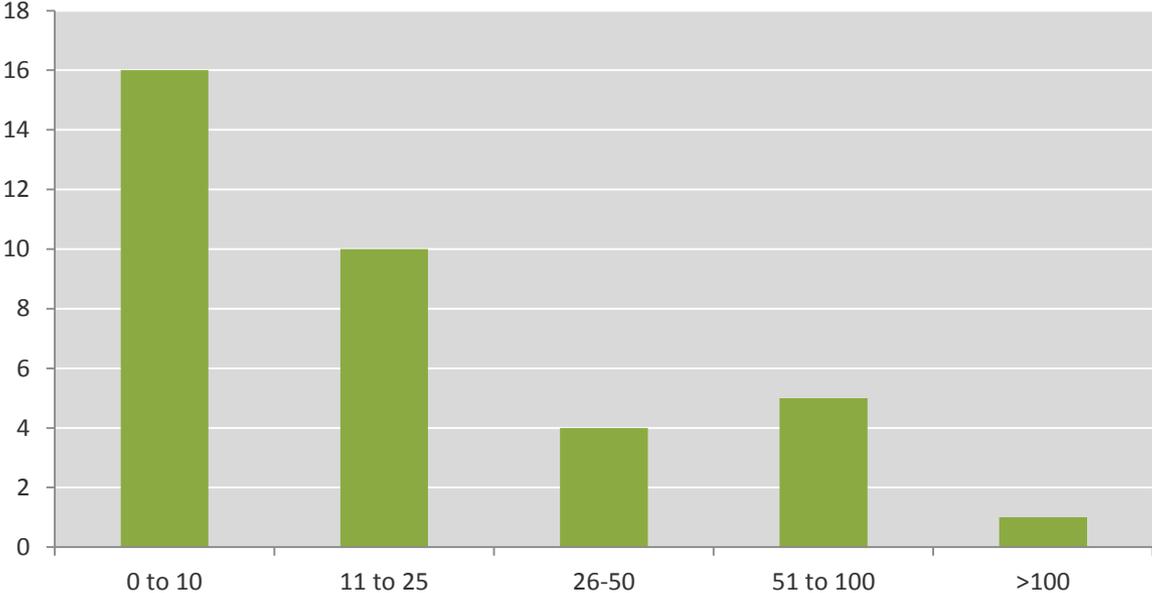
Answered: 41 Skipped: 0

Answer Choices	Responses
1 to 10	2.44% 1
11 to 25	9.76% 4
26 to 50	12.20% 5
50 to 100	2.44% 1
More than 100	73.17% 30
Total	41

Q3: How many contracts with NYC government does your organization have? Please provide a number.

Answered: 39 Skipped: 3 Other: 2

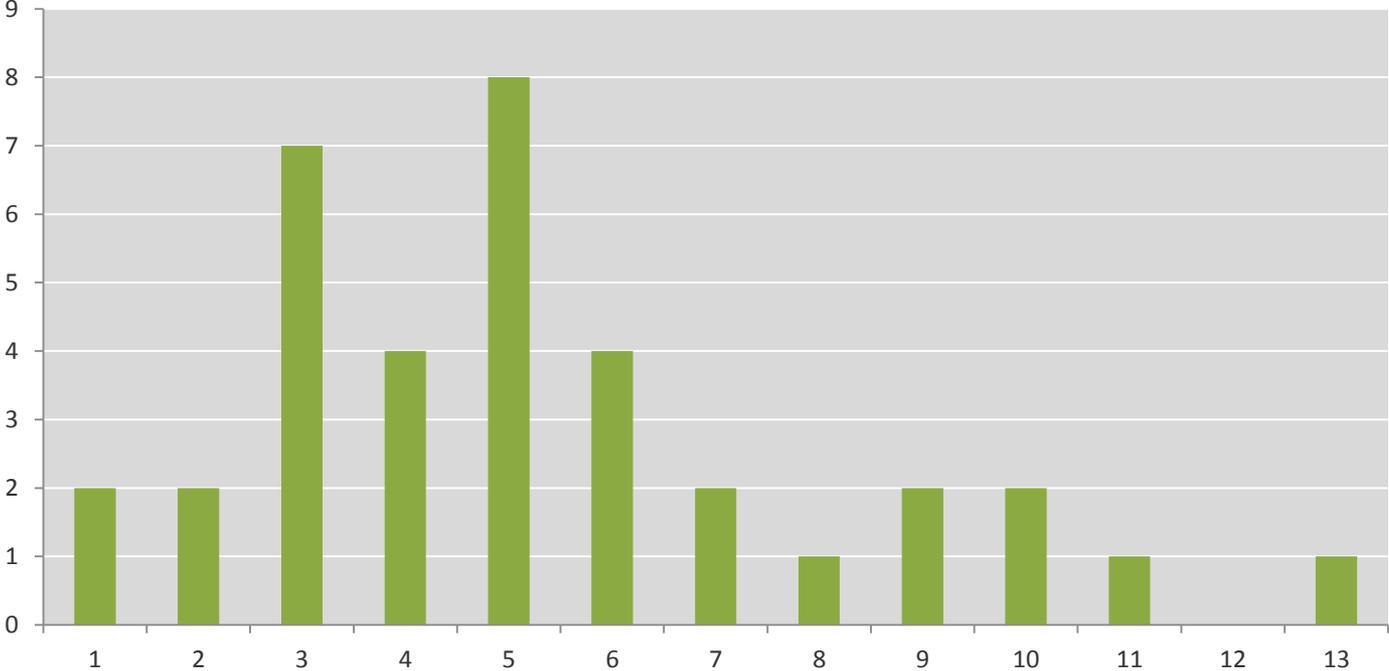
Number of NYC Government Contracts



Q4: With how many NYC government agencies does your organization have contracts? Please provide a number.

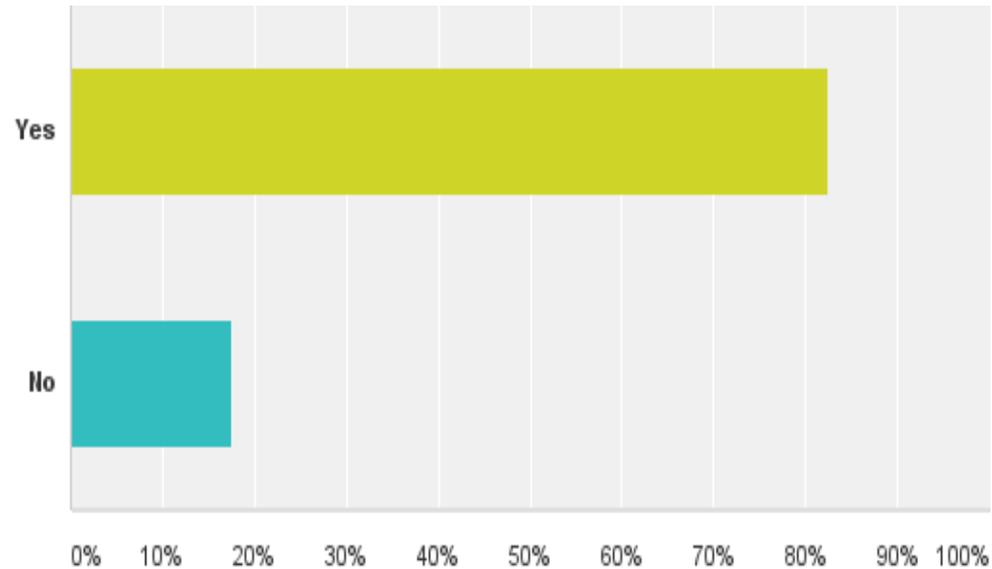
Answered: 38 Skipped: 4 Other: 1

Number of NYC Government Agencies Contracting With



Q5: Does your organization have a dedicated proposal writer (either on staff or as a consultant)? "Dedicated" does not necessarily mean that this person works on proposals full-time. It just means that the person's primary duties include writing and/or managing the development of proposals (as opposed to providing limited input).

Answered: 40 Skipped: 1



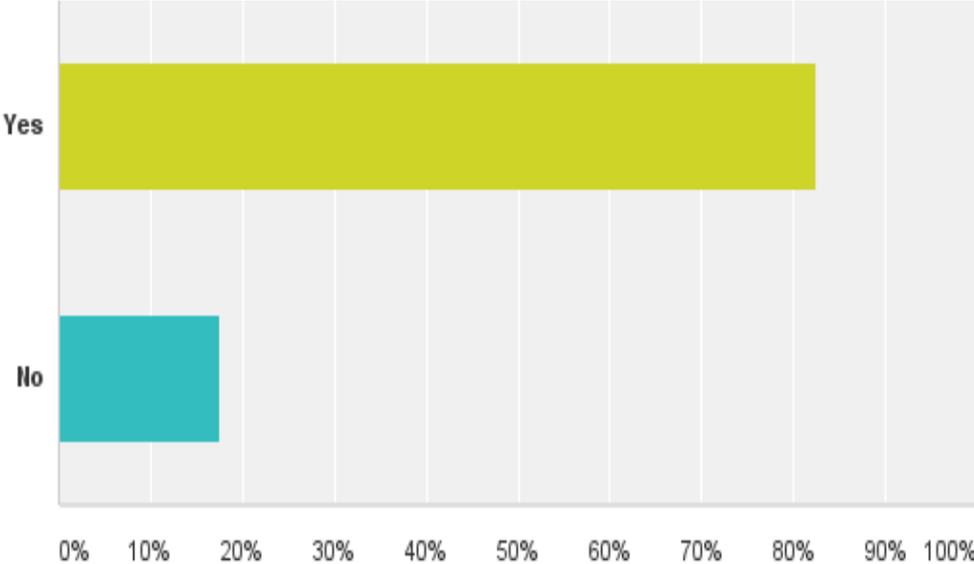
Q5: Does your organization have a dedicated proposal writer (either on staff or as a consultant)? "Dedicated" does not necessarily mean that this person works on proposals full-time. It just means that the person's primary duties include writing and/or managing the development of proposals (as opposed to providing limited input).

Answered: 40 Skipped: 1

Answer Choices	Responses
Yes	82.50% 33
No	17.50% 7
Total	40

Q6: Does your organization have a dedicated grants/contracts manager?

Answered: 40 Skipped: 1



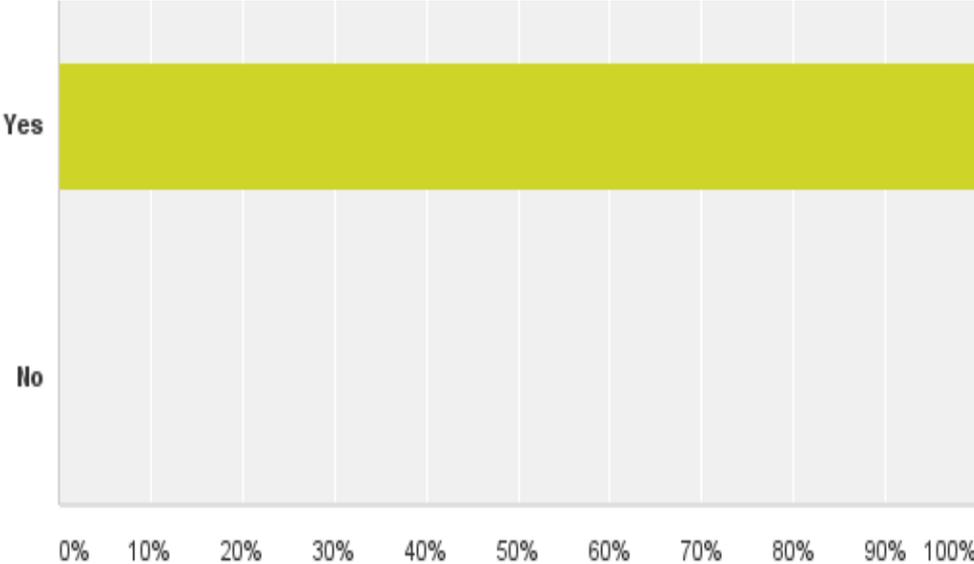
Q6: Does your organization have a dedicated grants/contracts manager?

Answered: 40 Skipped: 1

Answer Choices	Responses
Yes	82.50% 33
No	17.50% 7
Total	40

Q7: Does your organization have an HHS Accelerator account?

Answered: 41 Skipped: 0



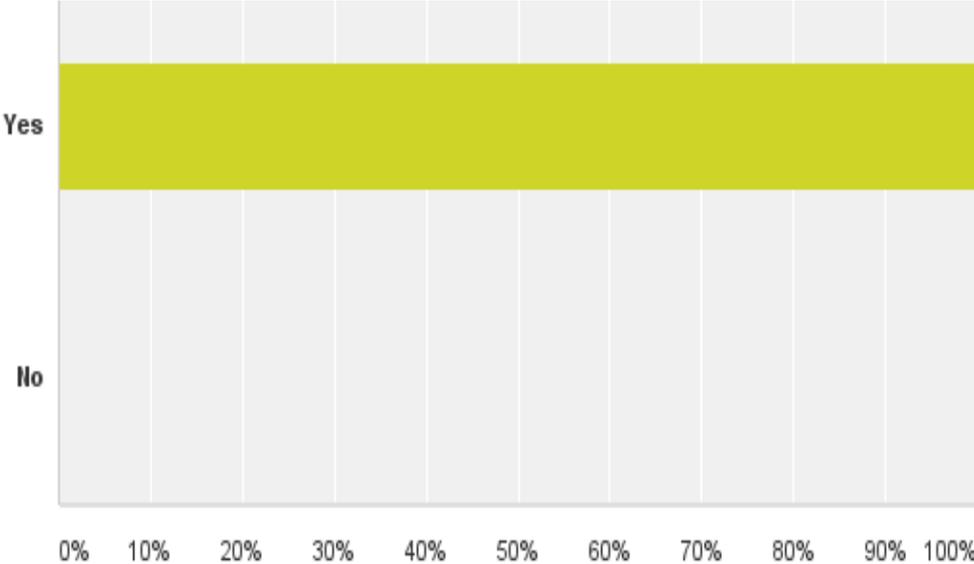
Q7: Does your organization have an HHS Accelerator account?

Answered: 41 Skipped: 0

Answer Choices	Responses
Yes	100.00% 41
No	0.00% 0
Total	41

Q8: Is your organization pre-qualified through HHS Accelerator?

Answered: 41 Skipped: 0



Q8: Is your organization pre-qualified through HHS Accelerator?

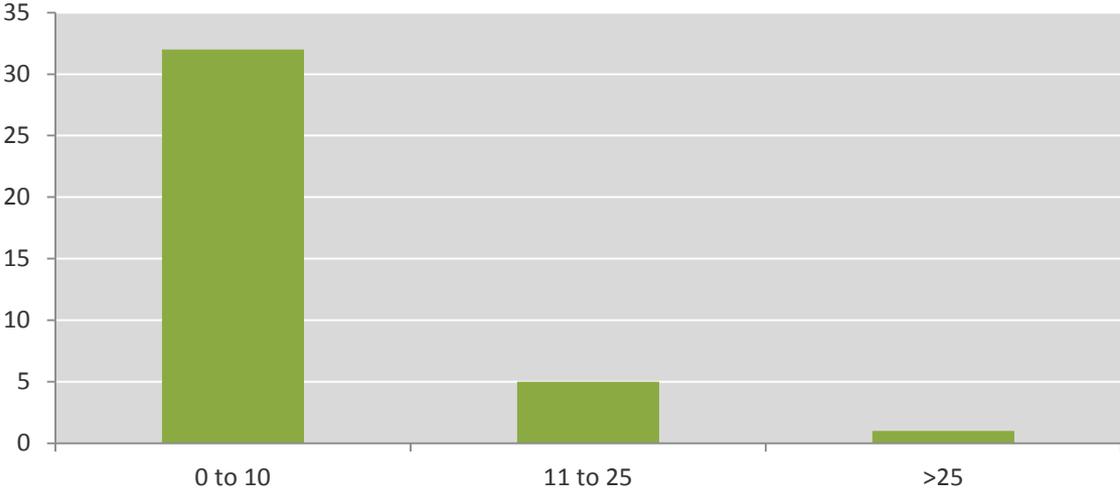
Answered: 41 Skipped: 0

Answer Choices	Responses
Yes	100.00% 41
No	0.00% 0
Total	41

Q9: How many proposals has your organization submitted through Accelerator?

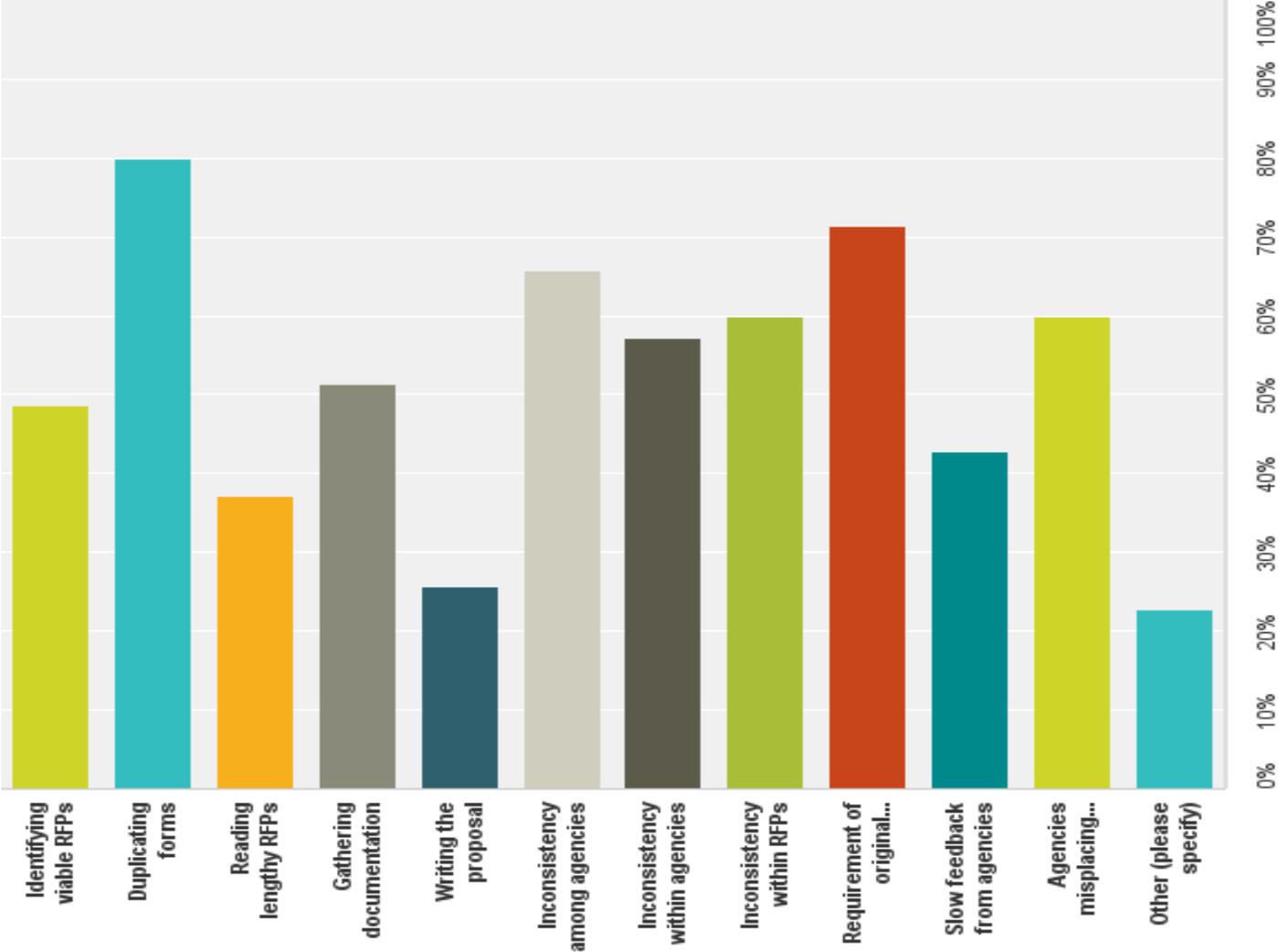
Answered: 41 Skipped: 2 Other: 1

Number of Proposals Submitted Via HHS Accelerator



Q10: Which of the following issues were problematic for your organization before the launch of Accelerator? Check all that apply.

Answered: 35 Skipped: 6



Q10: Which of the following issues were problematic for your organization before the launch of Accelerator? Check all that apply.

Answered: 35 Skipped: 6

Answer Choices	Responses	
Identifying viable RFPs	48.57%	17
Duplicating forms	80.00%	28
Reading lengthy RFPs	37.14%	13
Gathering documentation	51.43%	18
Writing the proposal	25.71%	9
Inconsistency among agencies	65.71%	23
Inconsistency within agencies	57.14%	20
Inconsistency within RFPs	60.00%	21
Requirement of original documents	71.43%	25
Slow feedback from agencies	42.86%	15
Agencies misplacing documents	60.00%	21
Other (please specify)	22.86%	8
Total Respondents: 35		

Q11: How much of a problem were the following issues BEFORE the launch of Accelerator?

Answered: 35 Skipped: 6

	Not a problem	A minor nuisance	A serious problem	A very serious problem	Total Respondents
Identifying viable RFPs	29.41% 10	55.88% 19	11.76% 4	2.94% 1	34
Duplicating forms	5.88% 2	32.35% 11	50.00% 17	11.76% 4	34
Reading lengthy RFPs	38.24% 13	38.24% 13	20.59% 7	2.94% 1	34
Gathering documentation	28.57% 10	40.00% 14	22.86% 8	8.57% 3	35
Writing the proposal	57.58% 19	30.30% 10	9.09% 3	3.03% 1	33
Inconsistency between agencies	12.12% 4	36.36% 12	33.33% 11	21.21% 7	33
Inconsistency within agencies	18.18% 6	39.39% 13	27.27% 9	15.15% 5	33
Inconsistency within RFPs	9.68% 3	51.61% 16	25.81% 8	16.13% 5	31
Requirement of original documents	20.59% 7	32.35% 11	23.53% 8	23.53% 8	34

Q12: What was the single most time-consuming and/or frustrating aspect of the pre-Accelerator SOLICITATION/PROPOSAL process? Please limit your response to ONE item.

Answered: 30 Skipped: 11

1. Requirement of original documents in multiple copies.
2. none
3. gathering and duplicating the same documents for all proposals
4. Finding viable RFPs and reading through them.
5. The endless addendum process that can be confusing, conflicting and fosters a frustrating proposal revision process.
6. gathering documents
7. Making multiple copies of large proposal packages for hard copy submissions.
8. duplicating forms. Packaging the proposals for funder submission
9. The process is not frustrating at all.
10. lack of meaningful Q & A. the info sessions were not helpful.
11. not receiving a completed listing of the documents required.
12. Having to submit the same forms several times
13. Gathering documentation and making multiple copies of it (like audited financials).
14. Lengthy/Unnecessary work
15. Duplicating and delivering large numbers of forms and proposal documents.

Q12 cont.: What was the single most time-consuming and/or frustrating aspect of the pre-Accelerator SOLICITATION/PROPOSAL process? Please limit your response to ONE item.

Answered: 30 Skipped: 11

16. Duplicating and delivering large numbers of forms and proposal documents.
17. Submission of documents already on file.
18. Inconsistencies between agencies and within RFPs themselves.
19. Duplicating documents (multiple proposal sets)
20. Providing original documents via in-person submission
21. Agencies requesting the same documents multiple times
22. Trying to get "pre-qualified"
23. Having to prepare originals and multiple copies of an entire proposal on 30% post-consumer recycled paper
24. Duplicating forms, packaging, mailing.
25. Receiving information about available RFPs
26. packaging materials for up to 50 submissions at a time (e.g. OST)
27. Submitting numerous copies
28. Multiple copies to be hand delivered
29. Gathering all of the pieces
30. When applying to the same RFP for more than one program location, we needed to provide duplicate documentation.
31. The redundancy in the process.

Q13: What was the single most time-consuming and/or frustrating aspect of the pre-Accelerator CONTRACTING process? Please limit your response to ONE item.

Answered: 27 Skipped: 14

1. Answering the RFP section by section.
2. resending documents
3. Lack of clear information/communication from the city agency
4. Gathering and submitting identical documentation o multiple funders.
5. Duplicative requests for verifying documents.
6. Multiple requests from within agencies for the same document.
7. The process is not frustrating at all.
8. the constant submission of documents that had been submitted before many times over.
9. the need to duplicate the submitting of documents
10. same as above, duplication of forms
11. Gathering documentation
12. Lengthy/Unnecessary work
13. None
14. Identifying payments.
15. Agencies misplacing documents, especially those with original signatures.

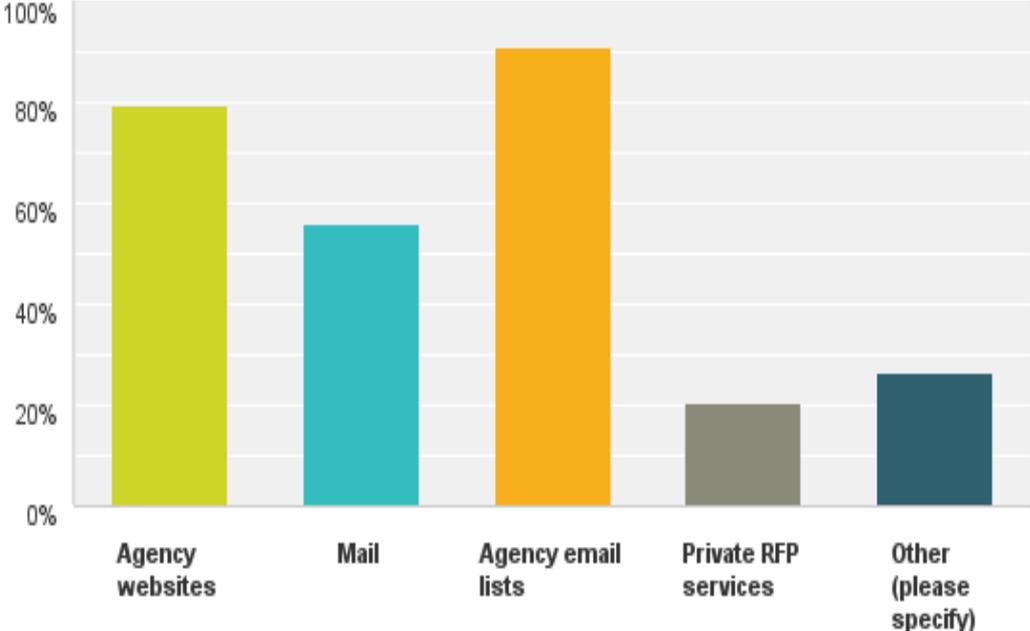
Q13 cont.: What was the single most time-consuming and/or frustrating aspect of the pre-Accelerator CONTRACTING process? Please limit your response to ONE item.

Answered: 27 Skipped: 14

16. Continuous and repeated requests for the same documents by multiple agencies for multiple contracts, including requests for original documents
17. Things expiring during the time it took agencies to review them
18. Repetitive paperwork
19. Agencies requesting the same documents multiple times
20. Trying to get agencies to contact me in a timely manner
21. Unclear guidance regarding the number of original documents required for contracts
22. conflicting information from different points of contact within agencies
23. Providing the same documentation to each agency
24. submitting numerous copies of signed original documents
25. Slow response times
26. The amount of paper wasted.
27. That the documents were not being pulled from there and we had to keep sending copies after uploading them.

Q14: How did your organization find RFPs before the launch of Accelerator? Check all that apply.

Answered: 34 Skipped: 7



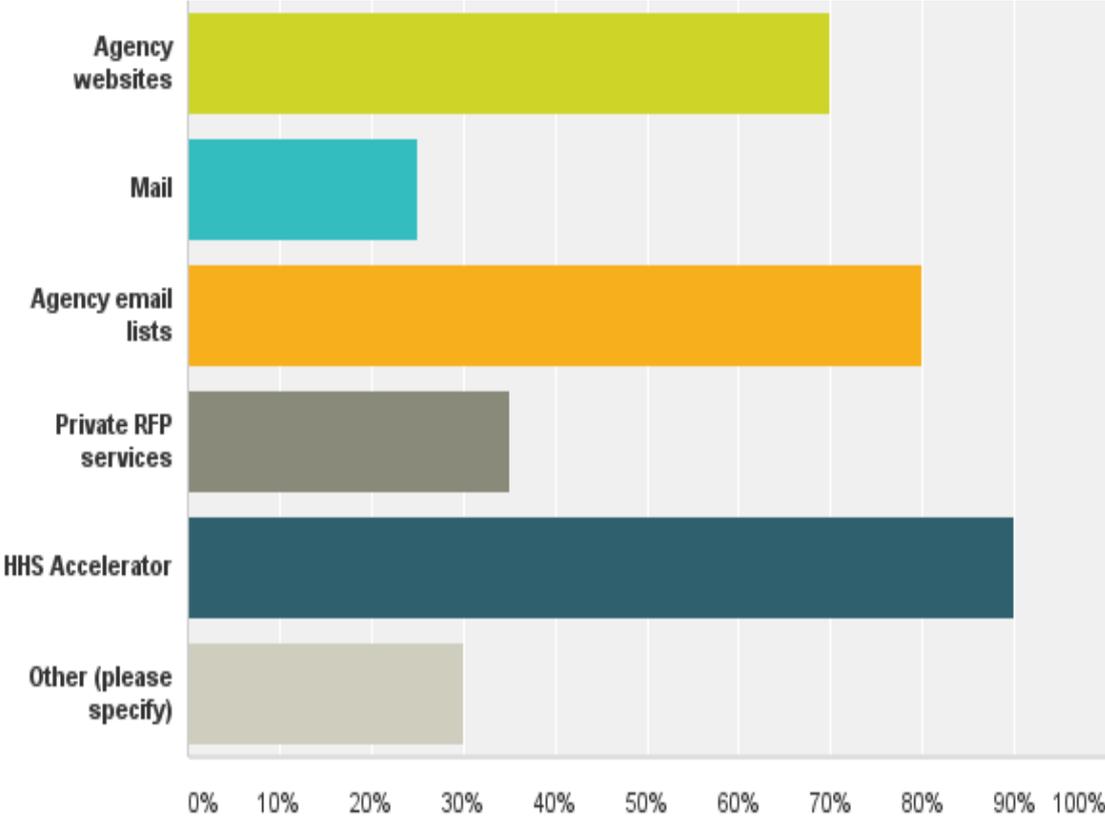
Q14: How did your organization find RFPs before the launch of Accelerator? Check all that apply.

Answered: 34 Skipped: 7

Answer Choices	Responses	
Agency websites	79.41%	27
Mail	55.88%	19
Agency email lists	91.18%	31
Private RFP services	20.59%	7
Other (please specify)	26.47%	9
Total Respondents: 34		

Q15: How does your organization find RFPs now? Check all that apply.

Answered: 20 Skipped: 21



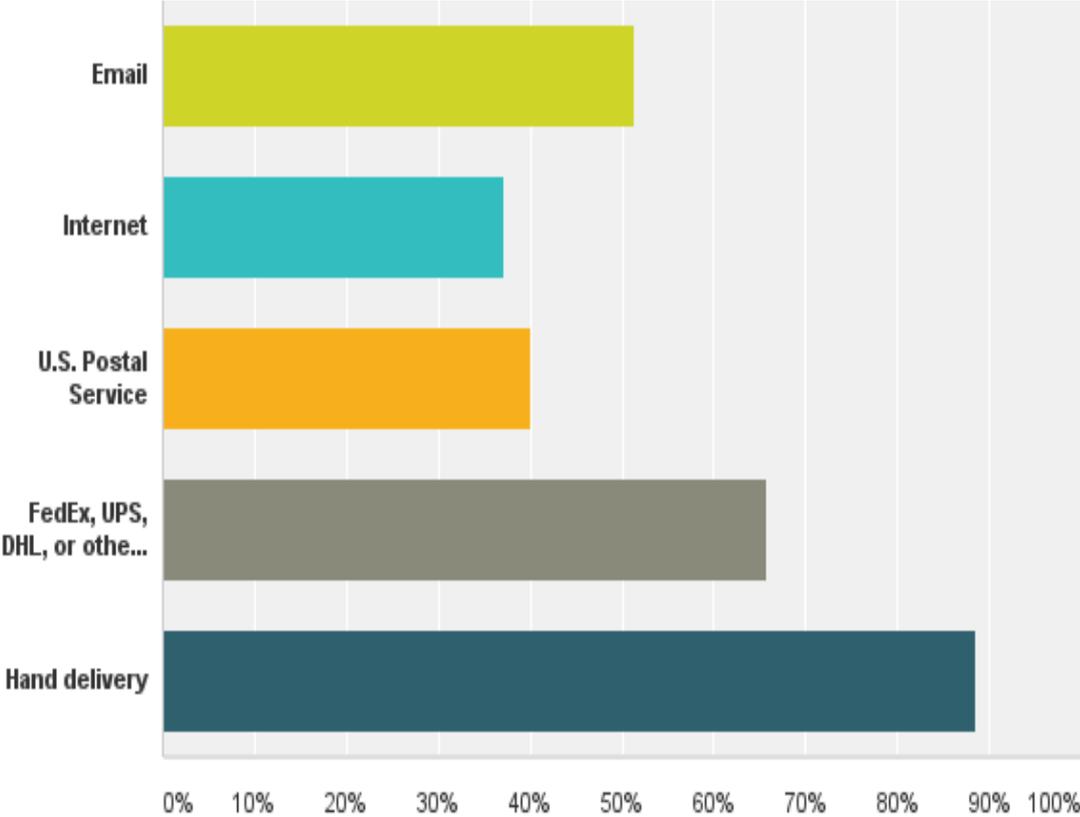
Q15: How does your organization find RFPs now? Check all that apply.

Answered: 20 Skipped: 21

Answer Choices	Responses	
Agency websites	70.00%	14
Mail	25.00%	5
Agency email lists	80.00%	16
Private RFP services	35.00%	7
HHS Accelerator	90.00%	18
Other (please specify)	30.00%	6
Total Respondents: 20		

Q16: How did your organization submit proposals before the launch of Accelerator? Check all that apply.

Answered: 35 Skipped: 6



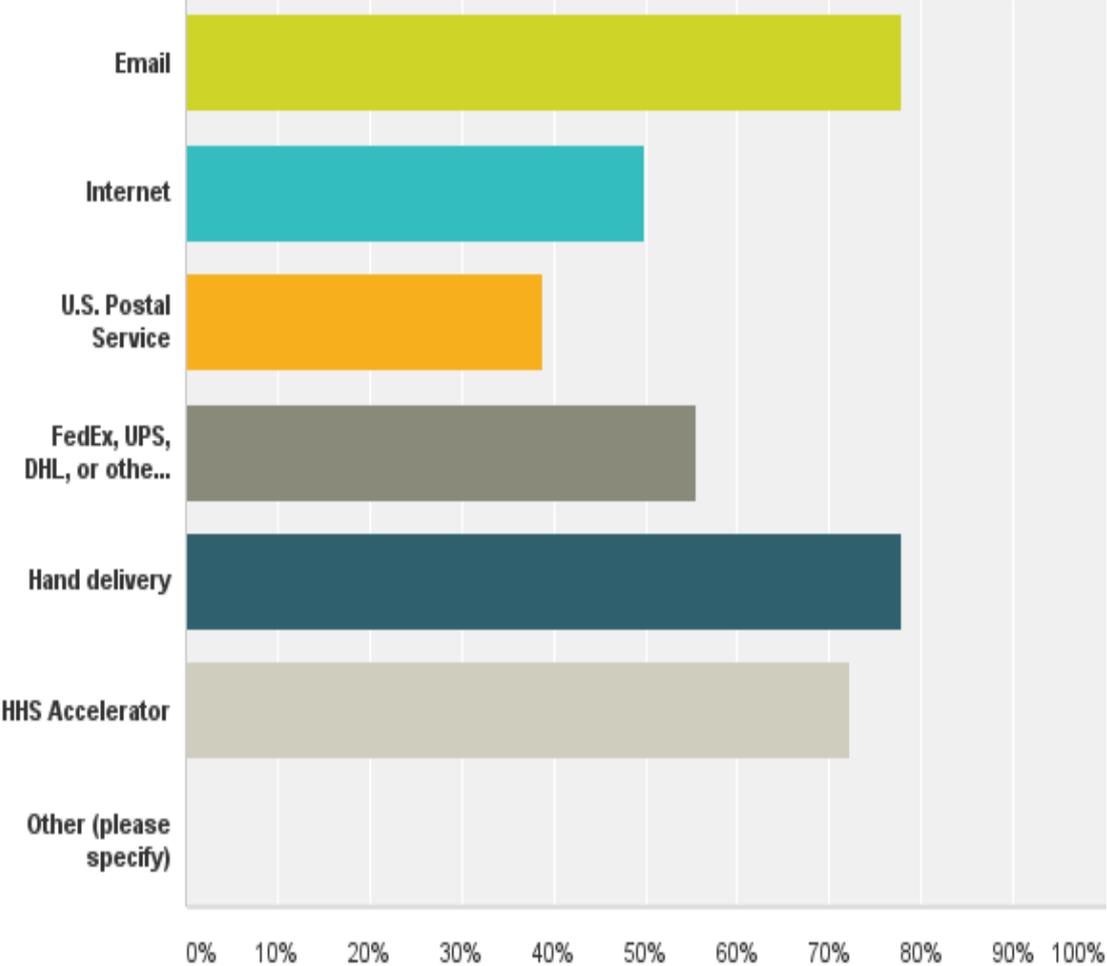
Q16: How did your organization submit proposals before the launch of Accelerator? Check all that apply.

Answered: 35 Skipped: 6

Answer Choices	Responses	
Email	51.43%	18
Internet	37.14%	13
U.S. Postal Service	40.00%	14
FedEx, UPS, DHL, or other private express shipping service	65.71%	23
Hand delivery	88.57%	31
Total Respondents: 35		

Q17: How does your organization submit proposals now? Check all that apply.

Answered: 18 Skipped: 23



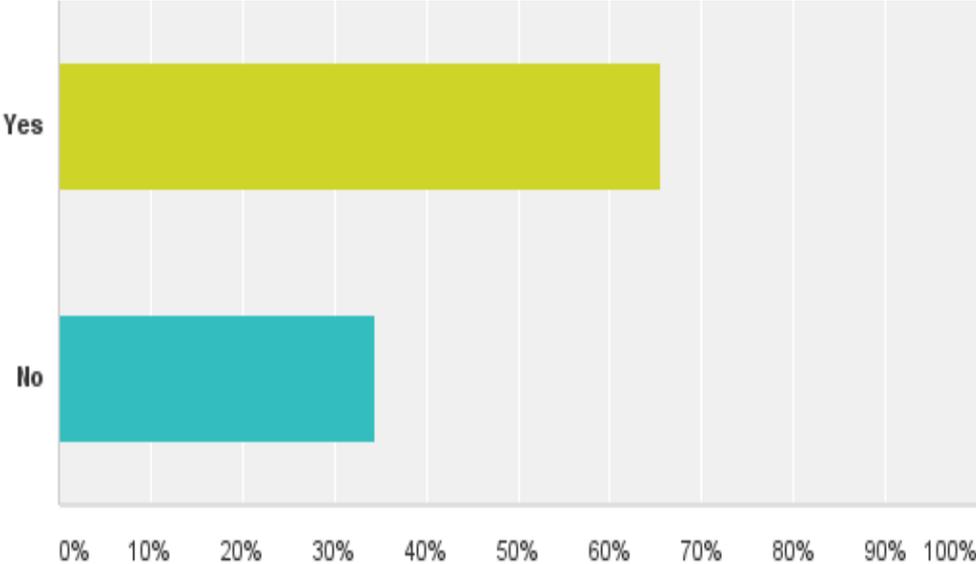
Q17: How does your organization submit proposals now? Check all that apply.

Answered: 18 Skipped: 23

Answer Choices	Responses	
Email	77.78%	14
Internet	50.00%	9
U.S. Postal Service	38.89%	7
FedEx, UPS, DHL, or other private express shipping service	55.56%	10
Hand delivery	77.78%	14
HHS Accelerator	72.22%	13
Other (please specify)	0.00%	0
Total Respondents: 18		

Q18: Are all of the NYC human services agencies with which you contract using Accelerator?

Answered: 32 Skipped: 9



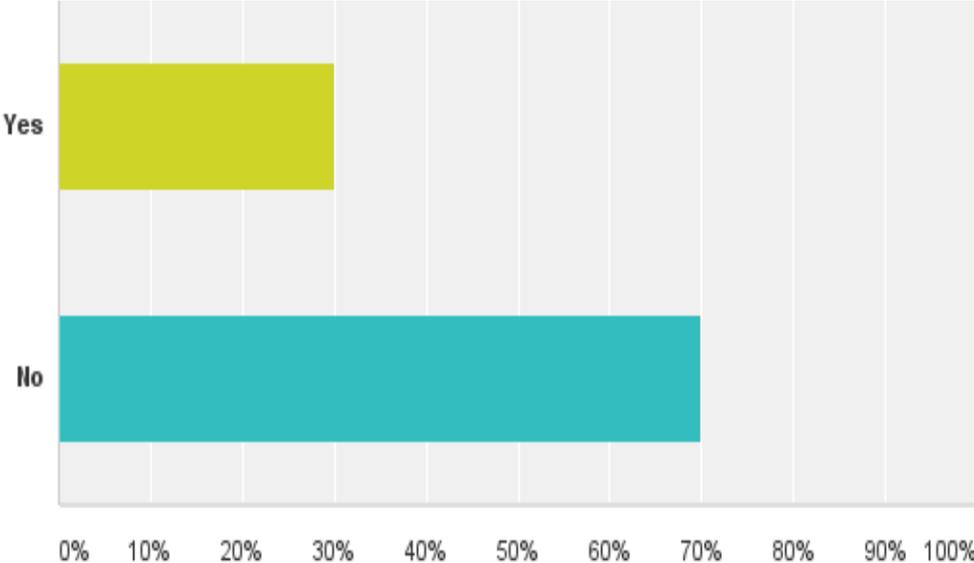
Q18: Are all of the NYC human services agencies with which you contract using Accelerator?

Answered: 32 Skipped: 9

Answer Choices	Responses	
Yes	65.63%	21
No	34.38%	11
Total		32

Q19: Are any of the agencies you contract with imposing their own additional requirements on the proposal process? If so, please give examples.

Answered: 20 Skipped: 21



Q19: Are any of the agencies you contract with imposing their own additional requirements on the proposal process? If so, please give examples.

Answered: 20 Skipped: 21

Answer Choices	Responses	
Yes	30.00%	6
No	70.00%	14
Total		20

Q20: How easy was the Accelerator pre-qualification process?

Answered: 31 Skipped: 10

	Very difficult	Difficult	Neither easy nor difficult	Easy	Very easy	N/A	Total	Weighted Average
(no label)	0.00% 0	12.90% 4	64.52% 20	19.35% 6	3.23% 1	0.00% 0	31	3.13

Q21: From starting the application to receiving approval, how long did the pre-qualification process take your organization?

Answered: 23 Skipped: 18

#	Responses	Date
1	It took a while to finish different section. Actual time to put in the info was approximately 3 weeks.	4/8/2015 4:48 PM
2	It's been a while since that happened. It could have only taken 2 or 3 days at the most.	2/11/2015 3:14 PM
3	a number of weeks	1/30/2015 5:40 PM
4	don't recall	1/20/2015 10:12 AM
5	Less than an hour.	1/15/2015 2:06 PM
6	not very long. the process was long, but relatively straightforward.	1/13/2015 6:23 PM
7	a day	1/13/2015 12:27 PM
8	several weeks	1/13/2015 11:45 AM
9	A few days	1/13/2015 11:03 AM
10	A few days	1/9/2015 4:58 PM
11	2 months	1/9/2015 11:30 AM
12	a few days	1/8/2015 2:11 PM
13	Not long.	1/5/2015 11:22 AM
14	At least 6 months -- once we completed the application, the approval came shortly afterward, so the major delay was mostly on our part since the application process was quite extensive.	12/29/2014 11:35 AM
15	Don't recall	12/22/2014 3:58 PM
16	A few weeks tops, mostly a few days -but we were a test case when rollout began	12/21/2014 2:54 PM
17	2 months	12/17/2014 1:13 PM
18	1-2 months	12/16/2014 10:47 AM
19	Approximately 3 months	12/15/2014 4:27 PM
20	2 months	12/12/2014 6:59 PM
21	a while, we had to appeal	12/12/2014 6:32 PM
22	1 month	12/12/2014 1:54 PM
23	24 hours	12/11/2014 2:12 PM

Q22: How often do you log into Accelerator?

Answered: 28 Skipped: 13

1. A couple times a week at least, and whenever there is an alert email related to our services.
2. not very often
3. Personally, not often. But I have finance staff that use it several time a month.
4. infrequently -- maybe once a month or less. E-mails about solicitations provide similar information. Log in is mostly to update information.
5. Weekly
6. very often
7. At least 2 or 3 times daily.
8. not very often
9. weekly
10. once a week
11. Every few days
12. once per month
13. a few times per week
14. At lease once a week.

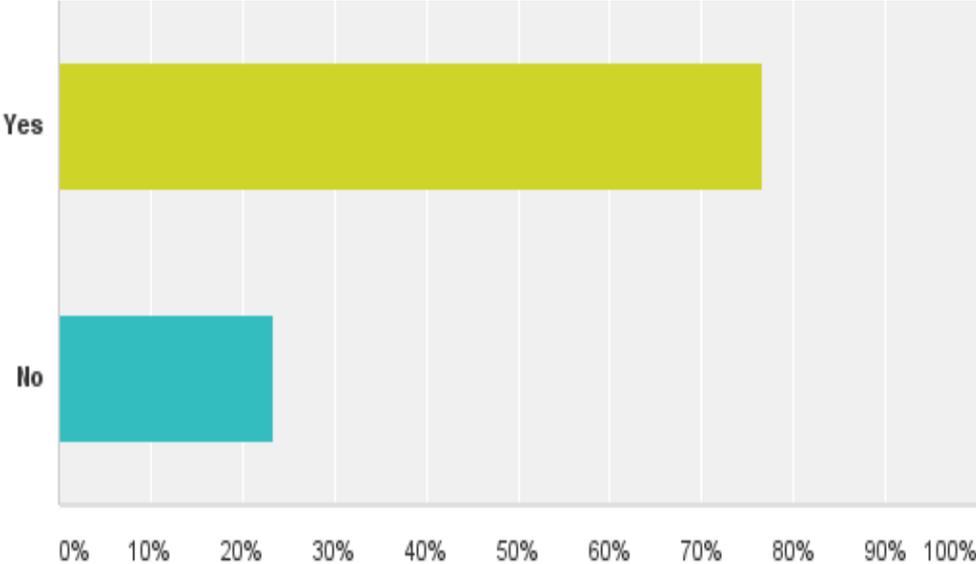
Q22 cont.: How often do you log into Accelerator?

Answered: 28 Skipped: 13

15. Daily
16. Don't know -- others in the organization log on
17. Personally never, but my staff is on every week, often every day
18. At least weekly, but often more often when we received email notifications etc.
19. It varies. When there is an RFP we may be interested in and when we receive an email that a document needs to be updated.
20. once per month
21. Almost every day
22. weekly
23. when I'm actively engaged in the submission of a proposal or when I receive relevant notifications
24. Weekly
25. occasionally, usually when I get a notification
26. frequently
27. weekly, sometimes daily
28. for awhile once a week to check paperwork was accepted.

Q23: Has Accelerator reduced any administrative burdens related to the procurement and contracting process?

Answered: 30 Skipped: 11



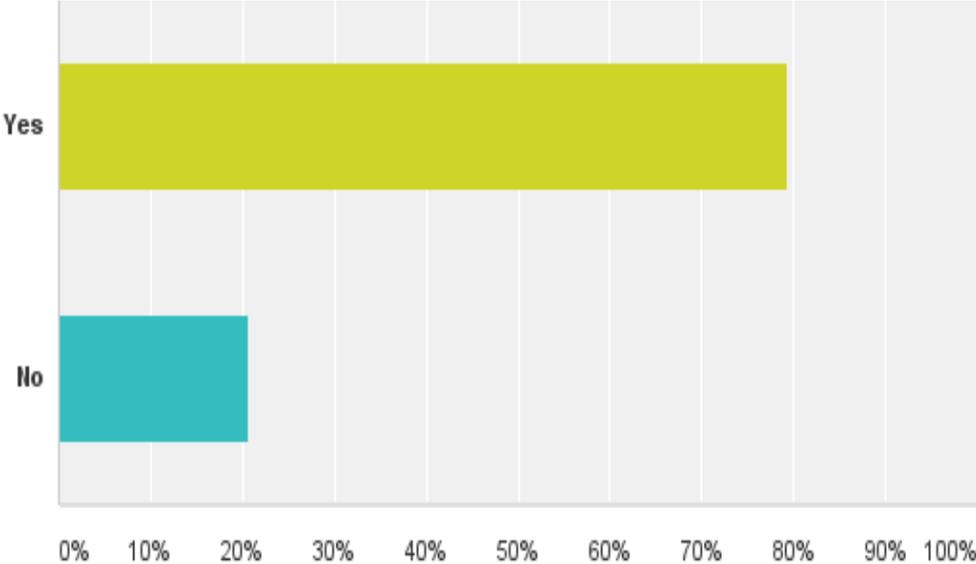
Q23: Has Accelerator reduced any administrative burdens related to the procurement and contracting process?

Answered: 30 Skipped: 11

Answer Choices	Responses
Yes	76.67% 23
No	23.33% 7
Total	30

Q24: Has Accelerator alleviated the most time-consuming and/or frustrating aspect of the old solicitation/proposal process?

Answered: 29 Skipped: 12



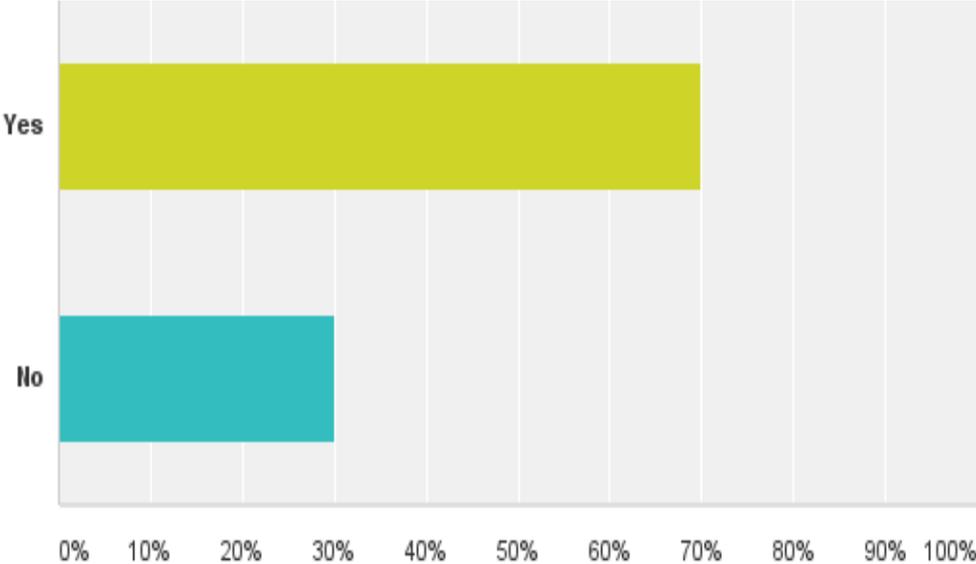
Q24: Has Accelerator alleviated the most time-consuming and/or frustrating aspect of the old solicitation/proposal process?

Answered: 29 Skipped: 12

Answer Choices	Responses	
Yes	79.31%	23
No	20.69%	6
Total		29

Q25: Has Accelerator reduced the overall amount of time that your organization spends responding to RFPs?

Answered: 30 Skipped: 11



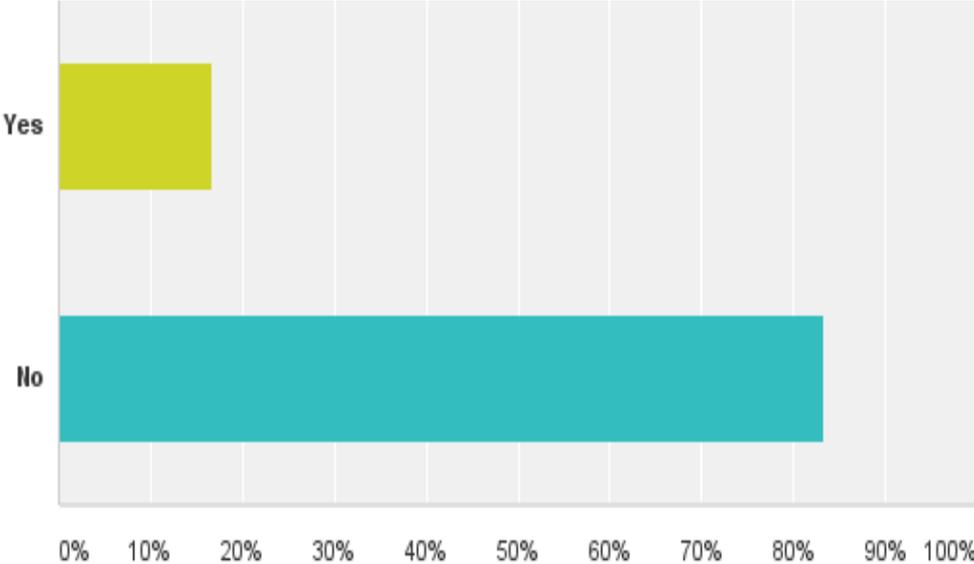
Q25: Has Accelerator reduced the overall amount of time that your organization spends responding to RFPs?

Answered: 30 Skipped: 11

Answer Choices	Responses
Yes	70.00% 21
No	30.00% 9
Total	30

Q26: Has Accelerator reduced the number of your staff members (or consultants) involved in the proposal process?

Answered: 30 Skipped: 11



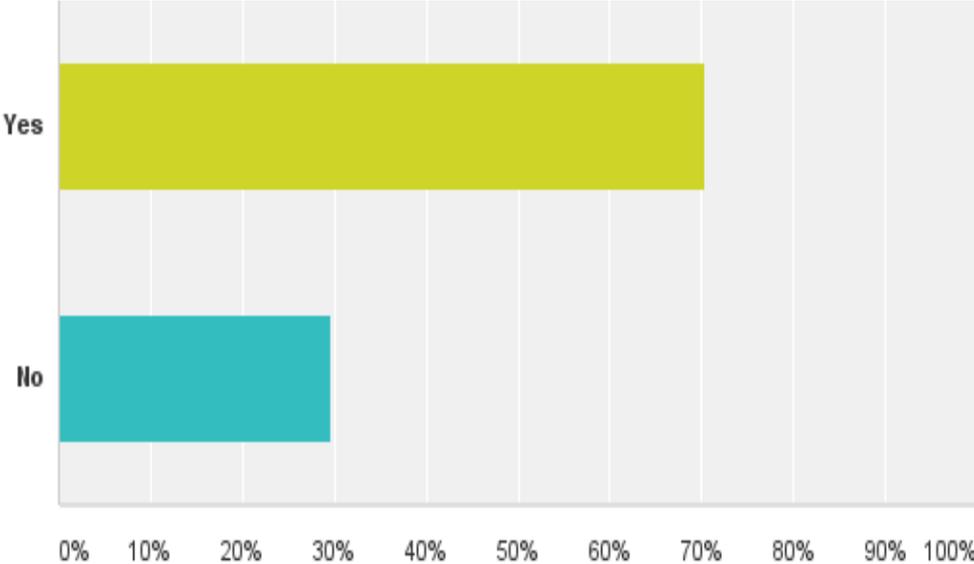
Q26: Has Accelerator reduced the number of your staff members (or consultants) involved in the proposal process?

Answered: 30 Skipped: 11

Answer Choices	Responses	
Yes	16.67%	5
No	83.33%	25
Total		30

Q27: Are RFPs easier to understand with Accelerator in place?

Answered: 27 Skipped: 14



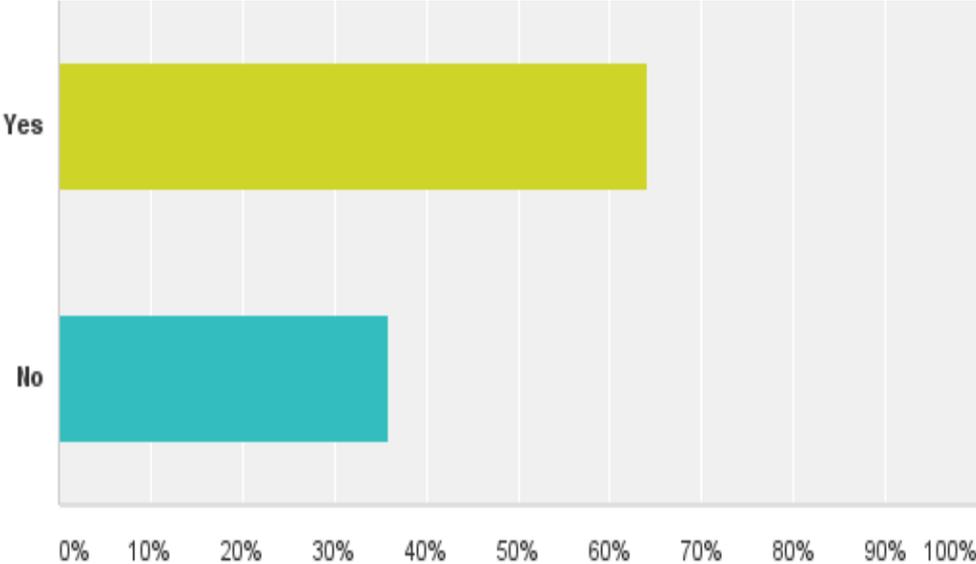
Q27: Are RFPs easier to understand with Accelerator in place?

Answered: 27 Skipped: 14

Answer Choices	Responses
Yes	70.37% 19
No	29.63% 8
Total	27

Q28: Are RFPs shorter now that Accelerator is in place?

Answered: 25 Skipped: 16



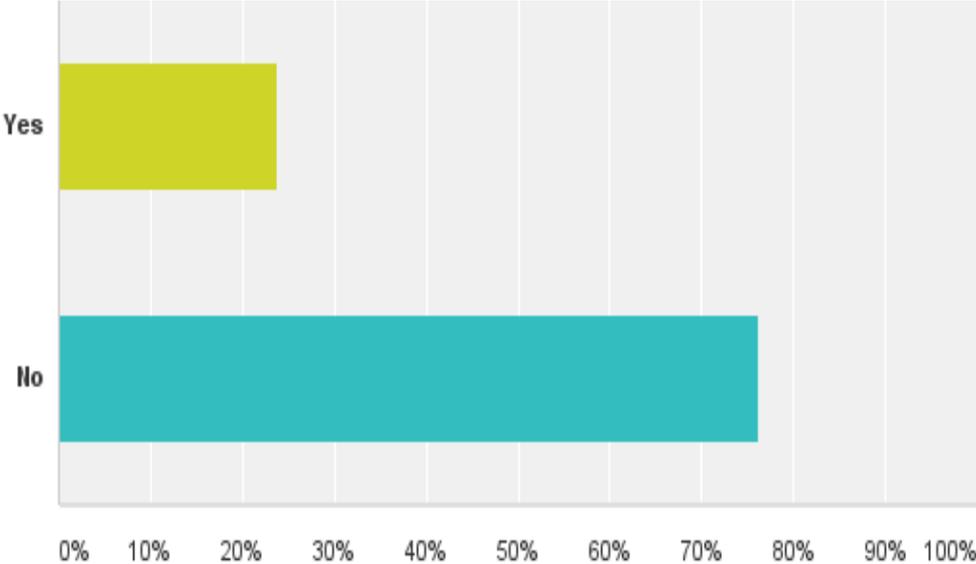
Q28: Are RFPs shorter now that Accelerator is in place?

Answered: 25 Skipped: 16

Answer Choices	Responses
Yes	64.00% 16
No	36.00% 9
Total	25

Q29: Are there questions or requirements in RFPs that you have already answered in the Business Application or Service Application?

Answered: 21 Skipped: 20



Q29: Are there questions or requirements in RFPs that you have already answered in the Business Application or Service Application?

Answered: 21 Skipped: 20

Answer Choices	Responses
Yes	23.81% 5
No	76.19% 16
Total	21

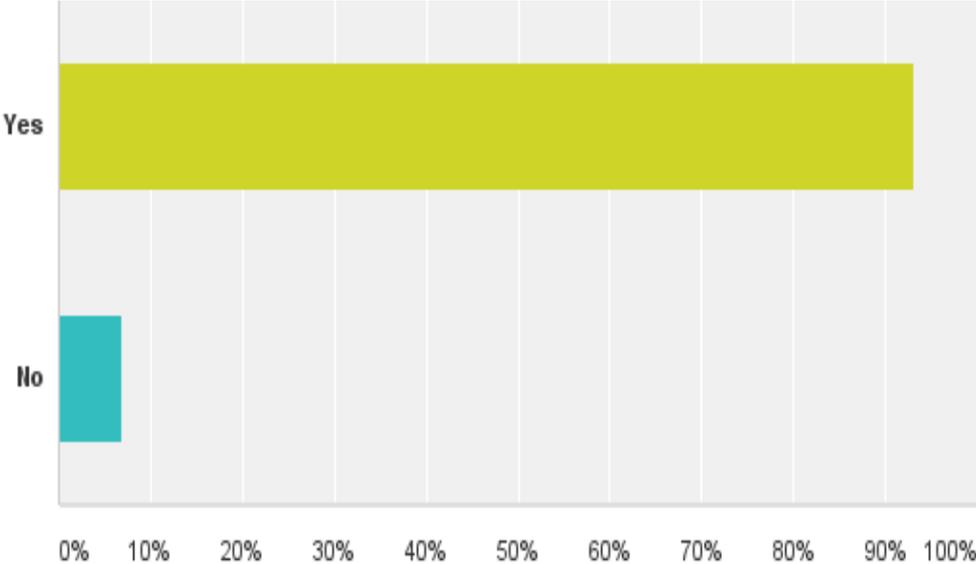
Q30: If you answered "Yes" to the previous question, please give examples of redundancies.

Answered: 4 Skipped: 37

1. Since our contracts are outside of Accelerator, everything RFPs request are a duplication of what may already be in Accelerator
2. Too many to list
3. Giving agency background relating to specific RFP.
4. There continues to be some overlap in the areas of organizational capability (nonprofit best practices) and in discussion of staffing.

Q31: Is it easier to identify and monitor relevant RFPs with Accelerator in place?

Answered: 29 Skipped: 12



Q31: Is it easier to identify and monitor relevant RFPs with Accelerator in place?

Answered: 29 Skipped: 12

Answer Choices	Responses
Yes	93.10% 27
No	6.90% 2
Total	29

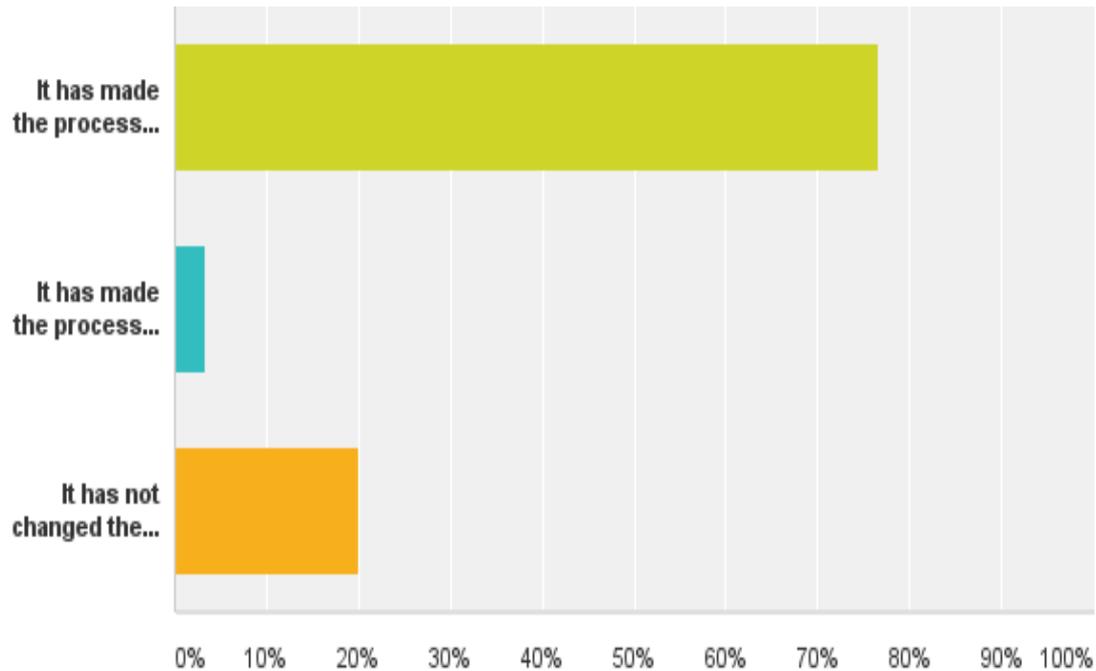
Q32: How satisfied are you with the technical support for Accelerator?

Answered: 31 Skipped: 10

	Very dissatisfied	Dissatisfied	Neither dissatisfied nor satisfied	Satisfied	Very Satisfied	N/A	Total	Weighted Average
(no label)	0.00% 0	0.00% 0	16.13% 5	19.35% 6	58.06% 18	6.45% 2	31	4.55

Q34: Overall, how has Accelerator affected the efficiency of the NYC solicitation/RFP process? Please choose one answer and use the comment box to list the changes (e.g., easier identification of solicitations, reduction in paperwork, reduction in production time, reduction in duplication).

Answered: 30 Skipped: 11



Q34: Overall, how has Accelerator affected the efficiency of the NYC solicitation/RFP process? Please choose one answer and use the comment box to list the changes (e.g., easier identification of solicitations, reduction in paperwork, reduction in production time, reduction in duplication).

Answered: 30 Skipped: 11

Answer Choices	Responses	
It has made the process MORE efficient.	76.67%	23
It has made the process LESS efficient.	3.33%	1
It has not changed the efficiency of the process.	20.00%	6
Total		30

Q33: What is the most helpful feature of Accelerator? Please identify only ONE feature.

Answered: 24 Skipped: 17

1. Documents shared among multiple agencies. I.E. Certificate of No Change, Audit Report, List of Board of Directors.
2. You only have to gather documents once. With multiple contracts you end up sending documents over and over.
3. Reducing the paper back and forth and keeping it updated. If our agencies used it, it would be helpful.
4. document vault
5. Procurements
6. The technical support. The HHS Accelerator team is outstanding. You call or email and you get an answer in 5 or 10 minutes. I take my hat off to Rien Murray and the others!
7. up loading documents
8. Quick access to RFP's
9. The document vault
10. Ease of information
11. Alleviates the need to resubmit paperwork that is now in our document vault.
12. Getting feedback quickly.

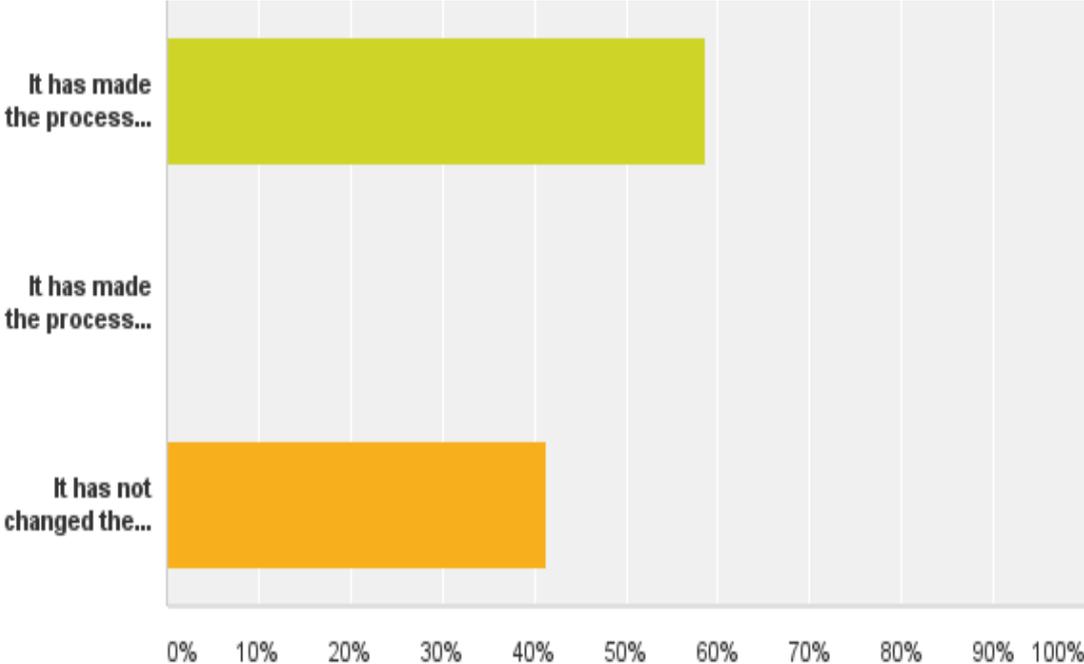
Q33 cont.: What is the most helpful feature of Accelerator? Please identify only ONE feature.

Answered: 24 Skipped: 17

13. The online submission for RFPs.
14. Notices of RFPs of potential interest
15. Tickler for the expiration of credentialing documents
16. Identification of relevant RFPs
17. the automatic emails that state that RFP's were released
18. Being able to check the status of a proposal that's been submitted
19. that multiple staff members can upload documents as they are ready - this is great for organizations with a team of members contributing
20. One single and paperless RFP submissions
21. Online proposal submission
22. document vault
23. Elegant and user-friendly design (especially compared to the State site)
24. The electronic submission process.

Q35: Overall, how has Accelerator affected the efficiency of the contracting process? Please choose one answer and use the comment box to discuss the changes (e.g., reduced inconsistency, shorter negotiation time, reduced paperwork).

Answered: 29 Skipped: 12



Q35: Overall, how has Accelerator affected the efficiency of the contracting process? Please choose one answer and use the comment box to discuss the changes (e.g., reduced inconsistency, shorter negotiation time, reduced paperwork).

Answered: 29 Skipped: 12

Answer Choices	Responses	
It has made the process MORE efficient.	58.62%	17
It has made the process LESS efficient.	0.00%	0
It has not changed the efficiency of the process.	41.38%	12
Total		29

Q36: What three adjectives would you use to describe the procurement process BEFORE Accelerator? Please use only three words.

Answered: 19 Skipped: 22

1. Burdensome, lengthy, and redundant.
2. cumbersome bureaucratic redundant
3. painstaking, clumsy, frustrating
4. frustrating, stressful, complicated
5. Filled with paper.
6. frustrating, burdensome, cumbersome
7. time consuming
8. inefficient inefficient inefficient
9. lengthy annoying harder
10. Duplicative. Inefficient. Time consuming.
11. Burdensome, lengthy, time consuming
12. Convoluted, repetitious, burdensome
13. Frustrating, duplicative, burdensome
14. Time-consuming; burdensome; tedious
15. inefficient, unfair, old-fashioned
16. Dated duplicative slow
17. tedious, duplicative, red-tape-filled
18. time-consuming, document-heavy
19. burdensome, redundant, inefficient

Q37: What three adjectives would you use to describe the procurement process now that Accelerator is in place?

Answered: 16 Skipped: 25

1. Concise, efficient, convenient.
2. efficient
3. efficient, consistent, user-friendly
4. Much less paper.
5. easier efficient less time consuming
6. shorter efficient easier
7. Faster. More efficient. User-friendly.
8. Streamlined, helpful, proactive
9. Logical, organized, transparent
10. Streamlined, less burdensome, less duplicative
11. Time-consuming; burdensome; tedious
12. efficient, logical, wonderful
13. efficient, fair, state-of-the-art
14. Accessible modern simple
15. efficient, easy, streamlined
16. streamlined, efficient, faster

Q38: What would you change about Accelerator?

Answered: 17 Skipped: 24

1. Better management system in Document Vault. Now there are too many documents because of the required documents in Financial portion. And most of them are only needed as one-time. I suggest an Archive folder for documents related to submitted & finalized RFP and previous fiscal year budgetary/claim related documents.
2. Nothing
3. A function/tab where funder alerts CBO of why they were not selected for funding
4. I would clone it and replace the state's Grants Gateway process. The Accelerator is very efficient in its own way; it's easy to track what has been submitted and when.
5. Ensure that all City funders use it to the same extent
6. nothing; it's great
7. I would add more assistance, particularly help desk staff
8. None.

Q38 cont.: What would you change about Accelerator?

Answered: 17 Skipped: 24

9. I think the next step for the HHS system is to have agencies agree on a streamlined contracting process and/or at least using the same contracting forms. If there would be any way to use electronic signatures for even some of the documents, that would also be a tremendous help.
10. The Accelerator system should apply to ALL contracts (including discretionary contracts) and ALL documents. For example, we are still asked to provide documents such as the Board resolution authorizing the Executive Director to sign contracts. That should only be requested once, for all City contracts. Some agencies even require a new resolution for every new contract, which is absurd. Finally, it isn't clear why we keep getting requests for original documents -- PDFs should be sufficient.
11. Give Accelerator more power to enforce against agency practices that defeat its purposes
12. Make it more intuitive

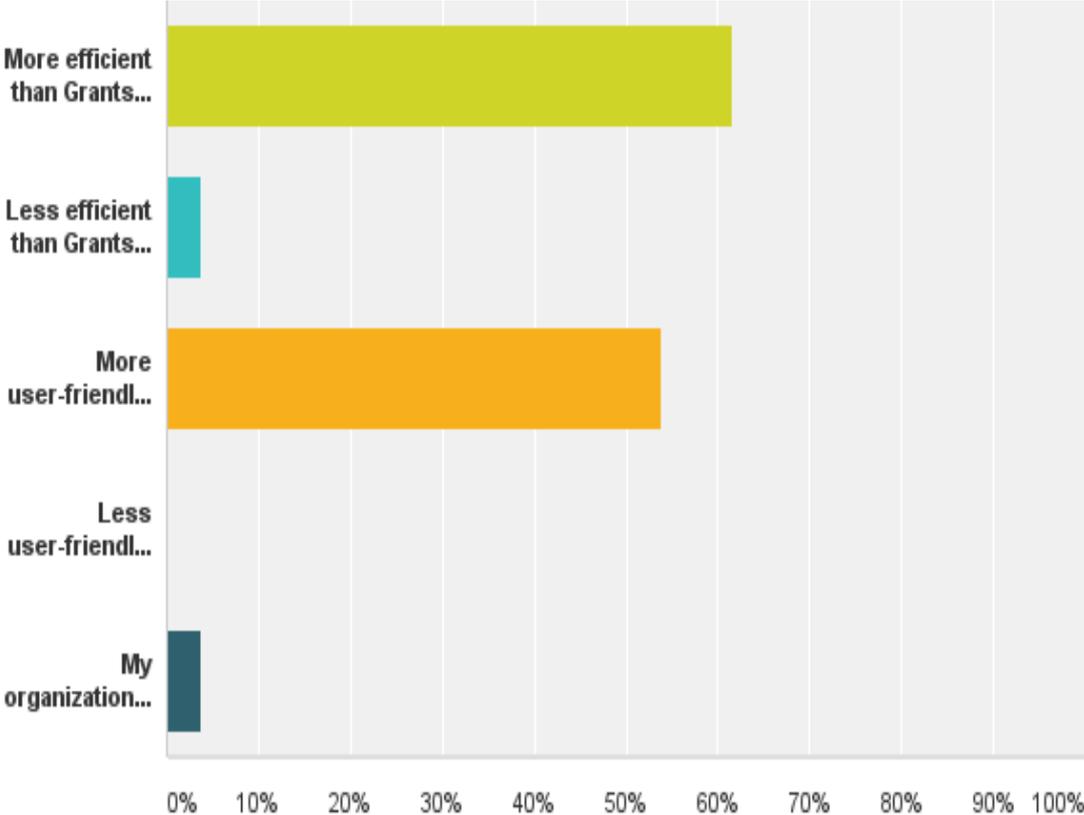
Q38 cont.: What would you change about Accelerator?

Answered: 17 Skipped: 24

13. Add links to all contract documents that vendors are asked to complete; ensure that City agency contract managers can see exactly what vendors are uploading into the system; ensure as a matter of process that City agencies are providing clear and unambiguous instructions about the number and types of contract forms required (e.g., number of original broker certification forms needed)
14. The basic information page sometimes asks for repetitive information.
15. too many notification messages when new RFPs come out
16. The structured proposal forms can be confusing, and the character limits are too strict (overall section page limits offer better flexibility).
17. 1) Require that all City Agencies participate 2) Incorporate the School Age Child Care licensing process

Q39: How does Accelerator compare to Grants Gateway? Accelerator is:

Answered: 26 Skipped: 15



Q39: How does Accelerator compare to Grants Gateway? Accelerator is:

Answered: 26 Skipped: 15

Answer Choices	Responses	
More efficient than Grants Gateway	61.54%	16
Less efficient than Grants Gateway	3.85%	1
More user-friendly than Grants Gateway	53.85%	14
Less user-friendly than Grants Gateway	0.00%	0
My organization does not use Grants Gateway.	3.85%	1
Total Respondents: 26		

Q40: Please share any observations, concerns, or ideas that you have regarding procurement and contracting that are not addressed elsewhere in this survey.

Answered: 11 Skipped: 30

1. Two steps for submitting claims similar to DFTA CAMS system will be appreciated to have a check and balance- a preparer for uploading claims and an approver (higher level manager) taking responsibility.
2. I appreciate the notification of funding status
3. The process is still time-consuming, but not because of the Accelerator. We have to spend a lot of time going back and forth to define a concept, clarify its parameters, and align the concept's parameters to a budget. Most of our narrative submissions go through 8 to 12 edits before finalization. That's not something the Accelerator can help change.
4. N/A
5. None.
6. It would be really great if we could convince ALL city agencies to agree to use the HHS system so we just have once city-wide system. If there was any way to also link the HHS and Grants Gateway systems (or to improve Grants Gateway to be more like the HHS system), that would be incredibly useful. Many agencies receive funding from all three levels of government, so it would be a tremendous benefit, if possible.

Q40: Please share any observations, concerns, or ideas that you have regarding procurement and contracting that are not addressed elsewhere in this survey.

Answered: 11 Skipped: 30

7. The use of the RFP tool is overrated
8. We would like be able to save/print budgets submitted on Accelerator for our records and organize our document vault by contract (i.e. create folders).
9. Technical support for Accelerator is far superior than that for Grants Gateway, which is much appreciated! Accelerator is also far more intuitive than Grants Gateway.
10. Appreciate that DYCD did a contractor training on use of HHS Accelerator; appreciate the quick confirmation of submitted proposals, I want to know more (through training?) how HHS helps with the contracting process
11. The system has definitely made life easier, particularly with the RFP submission process. It would be great if every city agency got on board with it.