

New York needs a **strong human services sector**. The communities we serve are at the **epicenter of the pandemic**.

stand up for human services

The COVID-19 pandemic has made it clearer than ever that the **nonprofit human services sector is a cornerstone of the social and economic security of New York**. Stand with the sector as nonprofits tackle critical issues to ensure individuals get the **lifesaving services** they need and that the institutions we all rely on are financially stable now, and in the coming months.



The **human services sector is in crisis** and we need a **comprehensive nonprofit relief package** from New York State and City to ensure that support is available to the communities most impacted by this pandemic. Despite the serious challenges nonprofits are facing and the fact that their staff are at higher risk of exposure, they **continue to serve their communities** by innovating and adapting their operations to the current reality shaped by the pandemic.

provide immediate relief for the human services sector

- Commit to paying frontline human services workers incentive pay retroactively to NY State on Pause.
- Include frontline nonprofit staff in the supply chain for critical safety equipment and PPE.
- Allow providers flexibility to use contracted dollars to support staff, including incentive pay.
- Convert all discretionary funding to general operating support.
- Provide contracted organizations with a six-month cash advance on FY21 contracts.

invest in community preservation & recovery

- Ensure budget deficits are not bridged with cuts to human services.
- Recognize the lifesaving work of human services workers and compensate them fairly.
- Establish a \$100 million technology infrastructure fund.
- Forgive nonprofit debt.
- Allow providers to keep any unspent funds at the close out of their contracts.
- Commit to rolling over and preserving all capital commitments into the next fiscal year and committing to provide additional contingency costs as a result of delays caused by COVID-19.
- Commit to holding New York City's historic investment to cover the true indirect costs on human services contracts steady.
- Assess what layers of bureaucracy can be removed to expedite and simplify contracting and payment moving forward.

did you know?

Of 125 surveyed nonprofit human services organizations...

- 64%** of respondents believe they will have to reduce service offerings as a result of budget shortfalls.
- 70%** of respondents believe they will need to lay off staff as a result of budget shortfalls.
- 75%** of respondents are either already providing different services as a result of the pandemic or are capable of pivoting existing services to aid in the recovery effort.
- 84%** of respondents have either already seen a decrease or believe they are at risk of losing fundraising revenue.

A strong human services sector with a **protected and fairly paid workforce** is vital to ensure those hit the hardest by this pandemic have access to the services they need to **survive and recover**.