COVID-19 Mutual Aid Resources for Human Services Providers

Summary

During crises, New York communities cannot rely solely on the government's aid; federal, state, and local governments were unprepared for a global pandemic like COVID-19. Other issues such as structural problems and a flawed health care system were also the main reasons hundreds of thousands of New Yorkers lost their lives while others are currently unemployed. Therefore, to provide aid to all New Yorkers and avoid losing more lives, community members, nonprofits, hospitals, and some elected officials created several COVID-19 Mutual Aid Resources.

This guidance document can help New York’s human services organizations navigate some of the mutual aid resources they may be able to turn to and collaborate with during this time.

Nonprofits Resources

- New York Renew put together COVID-19 Mutual Aid Resources for New Yorkers around the state who want to help or need help in these unprecedented times. The mutual aid resources are divided into nine New York regions: NYC, Long Island, the Capital District, Syracuse, Buffalo, and an advocacy campaigns section for New Yorkers to join.

- New York Poor People's Campaign (NYSPPC) has mutual aid resources for New Yorkers around the state divided into ten regions. Some of the resources are websites, google spreadsheets and Facebook pages.

Hospital Resources

- Mount Sinai shares its blog resources for youth, families, undocumented immigrant communities, etc. Besides the resources list, the blog has food banks, financial assistance, housing, technology/internet access, and wellness information available for New Yorkers.

Other Resources

- New York City (NYC) Covid-19 Action website offers plenty of resources for New Yorkers about COVID-19 in eight categories: healthcare, housing & homelessness, Prison Abolition, Immigration, Debt Relief, Utilities, Workers/Strikes, Environmental Justice,
and other resources in which organizations and community members can find the different campaigns grassroots organizations are working on in NYC.

- **NYC United Against Coronavirus - Resources and Information** is a webpage with over 25 pages of information. The page starts with an introduction and contact information. Moreover, New Yorkers, whose first language is not English, can also find the page's information in other languages. NYC United Against Coronavirus offers translation to four languages for now, but they will provide translation to more languages soon. After the other languages section, viewers can find the contents with links to the different areas; These main sections are: Immediate Needs, Get Organized, Advocacy, Local Information, and Other Resources.

- **Mutual Aid NYC** is a network comprised of different community members organized to provide aid and support to New Yorkers during COVID-19. On this website, New Yorkers can find a Mutual Aid NYC Hotline with a link to the specific hours based on the preferred language. Mutual Aid NYC offers eight languages besides English for community members. Simultaneously, the website has specific links for New Yorkers who need help, who want to help, other resources, and more, which viewers can view to learn more about this website, get information on how to donate, and access to Mutual Aid NYC's newsletter.

- **Patch.com** has a directory of community mutual aid networks for New Yorkers who need food and other supplies in NYC. This website is divided into citywide resources and then by resources that community members can find in each borough.

- **NYC COVID Care Network** is a volunteer network that supports essential workers, their families, and any uninsured New Yorkers. NYC COVID Care Network offers essential workers and other uninsured New Yorkers mental, emotional, and spiritual support. Therapists, counselors, healers, organizers, and other professionals volunteer at NYC COVID Care Network to provide aid to essential workers at the frontlines of COVID-19. The website also has an "Español" link for Spanish speakers New Yorkers.

Thank you for your work to support communities during COVID-19! Please email info@humanservicescouncil.org with any questions.

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