



SANDY: ONE YEAR LATER

ASSESSING COMMUNITY RECOVERY AND ANTICIPATING ANOTHER DISASTER

Wednesday, October 23, 2013

8:30AM – 1:30PM

130 East 59th Street – UJA-Federation Building

Join HSC and leaders of the nonprofit, public, and philanthropic sectors as we come together to discuss recent findings about the nonprofit human services sector's response to Superstorm Sandy, continuing recovery efforts, and approaches to preparing for the next disaster.

Schedule

Breakfast and lunch will be served

Registration: 8:30-9:00am

**Keynote: Linda I. Gibbs, Deputy Mayor for Health and Human
Services 9:00am-9:30am**
(Room 710)

Presentation of Survey Key Findings: 9:30am-10:15am
(Room 710)

Breakout Sessions I: 10:25am – 11:10am

- ◇ Case Management (Room 710)
- ◇ Housing (Room 706)

Breakout Sessions II: 11:20am-12:05pm

- ◇ Immigrant Issues (Room 710)
- ◇ Volunteerism (Room 706)

Plenary Session: 12:20pm-1:30pm

Disaster Preparedness (Room 710)

**HSC thanks our funders for their Disaster Preparedness and
Recovery support.**

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Schedule of Events

**Follow the conversation on
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See panel information for handles

#Sandy1year

@HSC_NY

Welcome

(9:00am-9:10am, Room 710)

Roberta Marcus Leiner (*@UJAFedNY*), Senior Vice President, Agency Relations,
UJA-Federation of NY

Joel Copperman, President/CEO, CASES, HSC Board Chair

Keynote Address

(9:10am-9:30am, Room 710)

Linda I. Gibbs (*@lindagibbs*), New York City Deputy Mayor for Health and Human Services

Presentation of HSC Findings and Recommendations

(9:30am-10:15am, Room 710)

Facilitator: Joel Copperman, Executive Director, CASES, HSC Board Chair

Panelists:

- Micheline Blum (*@BaruchCollege*), Distinguished Lecturer and Director, Baruch College Survey Research
- Jack Krauskopf (*@JackKBaruch*, *@BaruchCollege*), Distinguished Lecturer & Director, Center for Nonprofit Strategy & Management at School of Public Affairs, Baruch College
- Allison Sesso (*@allionsesso*), Deputy Executive Director, Human Services Council

Breakout Sessions I **(10:25am – 11:10am)**

Case Management (Room 710)

Case management has been a primary tool for identifying New Yorkers affected by Sandy and arranging access for them to various supports. In the immediate aftermath of the storm, numerous human services organizations provided this service; currently, Catholic Charities – Archdiocese of New York oversees a comprehensive Disaster Case Management program through a contract with New York State that serves approximately 5,000 households. Also, other organizations are providing case management to additional New Yorkers through different programs. This panel will review patterns and trends identified through case management, discuss unmet and anticipated service needs identified through the program, and consider how long case management and other services are likely to be necessary.

Facilitator: Gwen O’Shea, President/CEO, Health & Welfare Council of Long Island

Panel:

- William M. Dugan, Chief of Human Services and Individual Assistance, New York State Division of Homeland Security and Emergency Services
- Lisa Jones (*@WeAreBCS*), Director of the Hurricane Sandy Relief and Recovery Program, Brooklyn Community Services
- Diana Lopez, (*@salvationarmyny*), Director of Disaster Case Management, Salvation Army in New York
- Mary Ellen Ros (*@CathCharitiesNY*), Director, Hudson Valley Services, Catholic Charities Community Services

Housing (Room 706)

Sandy impacted an estimated 69,000 homes and dealing with the fall-out has been at the center of recovery efforts. Those whose homes were affected have sought support from FEMA, insurance companies, the City’s Build it Back initiative, and the State’s New York State Rising initiative. Considerable numbers of both home-owners and renters require assistance and many with low or moderate incomes are struggling. Their circumstances vary widely, requiring customized responses including repair, rebuilding, reimbursement, and securing temporary and long-term alternative housing. Given the scale of damage, many predict that a full housing recovery will take several years and that major additional financial investment will be necessary. This panel will review the housing recovery to date and explore creative strategies for accelerating it.

Facilitator: Ted Houghton (*@theNetworkNY*), Executive Director, Supportive Housing Network of New York

Panel:

- Peter Brest (*@MetCouncil*), Chief Operating Officer, Met Council
- Brad Gair, Director of Housing Recovery Operations, Office of the Mayor
- Melissa McCrumb (*@MaketheRoadNY*), Community Organizer, Make the Road New York

Breakout Sessions II **(11:20am-12:05pm)**

Immigrant Issues (Room 710)

As is well known, New York is home to a sizable population of immigrants, many of whom are undocumented. Less known is that many were severely affected by Sandy and that nonprofit providers, government, and philanthropy have gone to lengths to extend services to them. However, it appears that many immigrants, especially the undocumented, are reluctant to identify themselves and accept services. Further, a federal regulation prohibits the undocumented from taking part in Build it Back and NYS Rising, the government's housing recovery programs, because funding for the program originates from the federal government. The undocumented are permitted to participate in the federally funded Disaster Case Management program, though lack of housing supports are impeding the efforts of Case Managers. This panel will focus on obstacles faced by immigrants and identify programmatic and funding strategies designed to ensure that these New Yorkers are well supported.

Facilitator: Steven Choi (*@thenyic*), Executive Director, New York Immigration Coalition

Panel:

- Jennifer Jones Austin (*@FPWA*), CEO/Executive Director, Federation of Protestant Welfare Agencies
- Vanessa Ramos, Senior Director for Policy, Committee for Hispanic Children and Families
- Daniel Wallace (*@NYCimmigrants*), Policy Advisor, New York City Mayor's Office of Immigrant Affairs

Volunteerism (Room 706)

In the days and weeks following Sandy, volunteers were on the ground in droves and lent aid in countless ways. Today, volunteers affiliated with Long Term Recovery Groups and other local organizations continue to play a vital role in affected communities and volunteers with specialized skills from New York and beyond are critical to repairing and rebuilding housing. Yet, it has not always been clear how to best harness the energy of volunteers and organizations receiving volunteers have not always been equipped to utilize them to the fullest. In addition, housing and otherwise accommodating volunteers from outside New York presents particular challenges. This panel will review the issues and explore the best strategies for recruiting, training, deploying and supporting volunteers engaged in Sandy recovery – and in future recoveries.

Facilitator: Gary Bagley (*@newyorkcares*), Executive Director, New York Cares

Panel:

- Fran Barrett, Interagency Coordinator for Nonprofit Services, Office of the Governor
- Peter Gudaitis (*@NYDISnet*), Chief Response Officer, New York Disaster Interfaith Services
- Terry Troia, Executive Director, Project Hospitality

Plenary Session **(12:20pm-1:30pm)**

Disaster Preparedness: National Perspective (Room 710)

Robert G. Ottenhoff ([@BobOttenhoff](#)) ([@funds4disaster](#)), President/CEO, Center for Disaster Philanthropy

Disaster Preparedness (Room 710)

By nearly all accounts, dozens of nonprofit human services organizations and government agencies responded admirably to Sandy and coordinated effectively with one another. At the same time, nearly all involved acknowledge that the response could have been stronger if disaster recovery plans and structures were already in place and if funds necessary to react were readily available. And, as severe weather events become increasingly common and geopolitical tensions persist, many are asking: "Are we prepared for another disaster?" And the answer, too frequently, is: "Not sufficiently." This panel will probe this question, consider the roles and responsibilities of the public, nonprofit and faith-based sectors in preparing for disasters, and seek agreement about concrete plans for developing a long-term inter-sector disaster preparedness infrastructure.

Facilitator: Michael Stoller ([@HSC_NY](#)), Executive Director, Human Services Council

Panel:

- Seth Diamond, Director of Storm Recovery, Office of the Governor
- Robert Doar, Commissioner, New York City Human Resources Administration
- Josh Lockwood ([@redcrossny](#)), CEO, American Red Cross Greater New York Region
- Roberta Marcus Leiner ([@UJAFedNY](#)), Senior Vice President, Agency Relations, UJA-Federation of NY